

Pre-Travel Checklist for Digital Carnets





Pre-Travel Checklist for Digital Carnets:

The eATA global transition will begin on Monday 1 June 2026 starting with the UK, European Union, Norway and Switzerland. All other countries within the ATA Carnet scheme will adopt digital Carnets by Friday 1 January 2028.

Step 1: Application process

- Apply for your ATA Carnet [eCarnet Portal](#).
- Select what countries you will be travelling to.
- Your Carnet will then be issued

Step 2: Confirm what has been issued

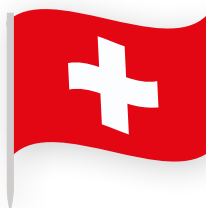
From Monday 1 June 2026, we will issue a “parallel” carnet for every carnet applied for (digital and paper) if EU, Norway or Switzerland is part of your itinerary. We will issue paper only if your trip only includes paper country destinations.

Before departure, you should confirm the below requirements:

- Has a digital ATA Carnet been issued? Ensure you create your trips within the ATA Carnet Desktop (ACD) or mobile app
- If a Digital Carnet has been issued, a pin will be shared with you
- Has a paper ATA carnet been issued? Ensure you sign Box J and have attached any POA's for authorised representatives

Step 3a: How to present an ATA Carnet at Customs

How to present a parallel issued ATA Carnet at Customs if ONLY travelling to EU, Norway or Switzerland.



- Create your "Trip" to the destination country in the ACD desktop or mobile app. The first trip will create three QR Codes:

1. Validation QR Code



2. Export QR Code



3. Import QR Code



- Firstly, only present your Digital Carnet QR Codes (Validation & Export) to UK Customs

1. QR code scanned by customs (where scanners are available)
2. QR code supported by a **pre declaration** to the port
3. Provide Customs with your Carnet ID and PIN

If UK Customs are unable to process your digital Carnet, please present your paper Carnet as a "back-up" for processing

- Upon arrival into your destination country, present your Import QR Code to Foreign Customs
- Prior to departure from the country of Temporary Admission, create your return travel. This will create two QR Codes:
 1. Re-Export QR Code
 2. Re-Import QR Code

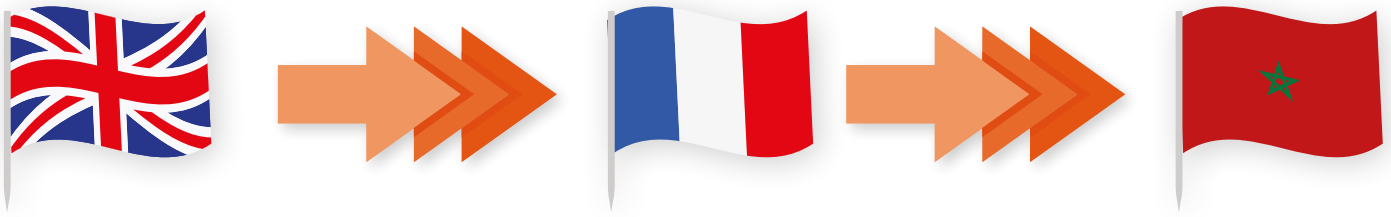
If Foreign Customs are unable to process your digital Carnet, please present your paper Carnet as a "back-up" for processing

- Once you have finished using your ATA Carnet, you must notify us so that we can return to the Chamber. **No further trips can then be created**, and the team will be able to process the discharge

If a paper Carnet was issued in parallel, even if it was not used, you **MUST** return this to us prior to the discharge being able to be completed.

Step 3b: How to present a both a Paper and Digital ATA Carnet at Customs

How to present a parallel issued ATA Carnet at Customs if travelling to EU, Norway or Switzerland and a paper destination country. For example, you are travelling to France and then Morocco.



Create your "Trip" to the destination Country in the ACD Desktop or Mobile App (First trip will create 3 QR Codes)

1. Validation QR Code



2. Export QR Code



3. Import QR Code



- Present both your digital Carnet QR Codes (Validation & Export) to UK Customs alongside your paper Carnet

Please note: Both paper and digital must be processed together at UK Customs on your first trip / use of the ATA Carnet

1. QR code scanned by customs (where scanners are available)
 2. QR code supported by a **pre declaration** to the port
 3. Provide Customs with your Carnet ID and PIN
- Ensure UK Customs Validate the Front Cover of your Paper and Export Counterfoil I and get them to take Export Voucher I
 - If Foreign Customs are unable to process your Digital Carnet, please present your paper Carnet as a "back-up" for processing
 - Prior to departure from the Digital country of Temporary Admission, create your next trip to the paper Country. This will create one QR Code and a notice.
 1. Re-Export
 2. A notice showing Import to paper country
 - Upon Arrival into your paper country, present your paper Carnet and get Customs to endorse Importation Counterfoil I and take Importation Voucher I

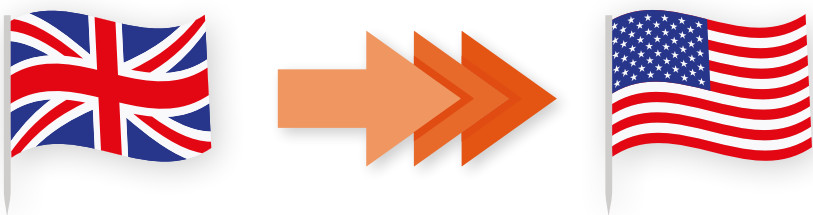
- Prior to departure from your paper country, present your paper Carnet and get Customs to endorse Re-Exportation Counterfoil I and take Re-Exportation Voucher I
- You will also need to create your digital re-importation trip. This will create a notice and a re-importation QR code
 1. A notice showing export from paper country
 2. A Re-Import QR Code
- Upon Arrival back to the UK, present both the Re-Import QR Code AND the paper Carnet (Re-Importation Counterfoil I) to UK Customs so both are endorsed correctly by UK Customs (including UK Customs taking the Re-Importation Voucher from the paper Carnet)
- Once you've finished using your ATA Carnet, you must notify us so that we can return to the Chamber: **No further trips can be created**, and the team will be able to process the Discharge
- You must also arrange for the paper Carnet to be returned to us for discharge as normal

Please note: If a paper Carnet was issued in parallel, even if it was not used, you **MUST** return this to us prior to the discharge being able to be completed.



Step 3c: How to present a Paper ATA Carnet at Customs

How to present a Paper Issued ATA Carnet at Customs if travelling to solely a Paper Destination Country. For example you are travelling to the USA from the UK.



- Present your paper Carnet to UK Customs
- Ensure UK Customs Validate the Front Cover of your paper Carnet and Export Counterfoil I and get Customs to take Export Voucher I
- Upon Arrival into your paper country, present your paper Carnet to Foreign Customs and get Customs to endorse Importation Counterfoil I and take Importation Voucher I
- Upon departure from your paper country, present your paper Carnet to Foreign Customs and get Customs to endorse Re-Exportation Counterfoil I and take Re-Exportation Voucher I
- Upon Arrival back to the UK, present both the Re-Import QR Code AND the paper Carnet (Re-Importation Counterfoil I) to UK Customs so both are endorsed correctly by UK Customs
- Upon completion of your ATA Carnet, you must arrange for the paper Carnet to be returned to us for discharge



