

Beat the Burglar

Ten things you can do to make your property more secure

ACE Security

Welcome to this whitepaper and we hope that you find it informative. Should you have any questions and would like to discuss your own alarm system requirements then please contact us anytime and we will be happy to help.

ACE Security was formed over 25 years ago, we are a professional company with family values, which we extend to all our customers from large corporations and councils to hospitals and schools and to our many thousands of individual domestic clients.

Our focus on day one was on quality and customer service. That focus remains the same today.

We supply and support the full spectrum of fire and security systems and we achieve that with one team. So, when it comes to support; your customer service contact and your field service engineer will be able to look after all of your systems—you won't get passed from one department to the next!

From our offices in Bedfordshire, Cambridge and London, we install, support and maintain commercial fire and security systems throughout Greater London, South East, East Midlands and East of England, our network of partners also allows us to provide services throughout the rest of the UK.

Everyone at Ace Fire and Security takes pride in the recognition we get for customer service. Whether it's a simple request for an engineer's visit or a multi-faceted security system design and installation, the same care and attention is extended to all our customers. But, don't just take our word for it, check out our case studies and testimonials.

Through recruitment of the right people, complemented by structured training and development, we've built a fabulous team. All our customer facing staff are directly employed by us – part of the team. And, with people staying with us for an average of more than seven years, we think our staff enjoy being part of the team too.

If you're considering a security system, you've already got a system and need some help to get the most out of it, or you just want to talk to someone knowledgeable, about your security concerns. A member of our customer service team will be very happy to take your call today, or you can e-mail us now.

We're very proud of our accreditations, which every member of our team is responsible for achieving and holding onto, retaining year after year.

But these accreditations would be nothing without the daily application of our service standards; so whether you're dealing with our Head Office in Bedfordshire, our City Office in London or any one of our regional engineers you can be sure of the same high quality, professional and friendly approach.

ACCREDITATIONS

CheckaTrade

NSI Gold - Security Systems

NSI Gold - Fire Systems

CHAS - Safe Contractor

Trading Standards Approved

BAFE - Fire Systems

Beat the Burglar - things to consider

Use your lights – keep them on a timer. Make sure they are switched on early even if you leave them on whilst going shopping or on the school run. And remember; use the lights in a main room and not in the hall way so it looks like someone is home.

Keep your radio on and tuned in to a talk station so it sounds like someone is at home.

Make sure your doors are securely locked at all times. If you have UPVC door make sure they are double locked.

Lock all windows and fit restrictors – thieves can wriggle through any gap larger than a human head.

Fit locks at the top and bottom of patio doors.

Visible alarms make burglars think twice – make sure you switch them on when you go out.

Never leave garages or sheds unlocked - burglars love an easy score, and will come back for anything they miss the first time.

Stop a thief from getting into the back of the house where he can work unseen by fitting a strong, high gate across a side passage.

Check for weak spots and sagging fences on your boundary. If your home looks well secured and looked after, it could be the difference between a burglar fancying his chances or going home for the night.

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Don't hide your keys under the mat or in a flowerpot – it's the first place they look.

Ask a neighbour to keep an eye on your house while you're away. Be alert to strangers loitering in the street. If you don't recognise them or they are acting suspiciously, call the police on 101.

Beat the bogus caller, always stop at the door, check the chain is on and verify the caller's identification before opening your door.

And finally remember, if a burglar does get in to your home handbags, wallets, and house or car keys are obvious targets, so please don't leave them in a prominent position such as at the bottom of the stairs. Remember, the force Key Safe initiative and put your keys safely out of sight.

Contact Information

Feel free to call or email and we can come to you and carry out a free security survey at a time convenient to you.

Our Head Office

1 St Martins Business Centre
Cambridge Road
Bedford
MK42 0LF

Cambridge • Milton Keynes • London
0800 294 6550
www.acesecurity.co.uk

Opening Hours

Monday to Friday 9am - 5pm